

| | Qualtrics | REDCap | SurveyMonkey (paid version) |
|-------------------------|---|--------------------------------|-----------------------------|
| Design Features | | | |
| Unlimited Questions | Y | Y | Y |
| Unlimited Responses | Y | Y | Y |
| WYSIWYG (Drag and Drop) | Y | | |
| White Label Surveys | | | Y (research.net) |
| Survey Templates | Y | | Y (51) |
| Question Types | Y (> 100) | Y (11) | Y (15) |
| Supported Languages | Y (48) | Y (English, Spanish, Japanese) | Y (All Unicode) |
| Page Logic | | | Y |
| Question Logic | Y (skik>oTf046525U2.04650TD0003IfTT41Tf.2261display.uestion | | |



| | | |
|---------------------------------------|---|---|
| APIs | | Y (data import/export, file import/export, settings) (REST?) |
| Web Services | Y (REST), to access web administrator functions | |
| Source Code | Y, to tie in to external data/programs | https://redcap.ucsfopenresearch.org/api/help/ |
| User Import | | |
| Custom DB User Integration | | |
| Customizable User Profiles/Attributes | | |
| Vendor Support Features | | |
| 24x7 Customer Support (Email?) | Y | Y |
| Email response time | Y | Y (2 hours or less) |
| Phone Support | Y | |

